



Practicalities for Guided Visits

Supervision A Zoo Guide will remain with your group throughout your visit, however group leaders are responsible for the behaviour and safety of their group. Please ensure adequate supervision and control of the group at all times and particularly when using the play equipment. Consult your guide or the nearest member of staff in the event of an accident, missing child or lost property.

First Aid First Aid Kits are located in the Treetops Centre cabins, Zoo Shop and Café.

Clothing Members of the group should be dressed appropriately for a day outdoors. In the summer months children may need protection from the sun and light waterproofs. In colder weather children will require warm clothing and good waterproofs. Sensible footwear is essential throughout the year. Please advise parents/carers in advance.

Lunch Packed lunches may be eaten in the Treetops Centre or in the outdoor picnic areas. For Health & Safety reasons, children are not allowed to eat or drink whilst on the Tour (For this reason a mid morning snack before setting off is strongly advised to keep the children going until lunch!) Lunches and bags can be left in the Treetops Centre.

Toilets & Hand washing Please ensure children regularly wash their hands, using the proper hand washing procedure, particularly before eating and especially after they have touched any animals. The toilets are located near the main zoo entrance and additional hand washing facilities are available in the farm area, by the Tree Tops Centre cabins and cafe.

